

poss. Y cl 20

PN - SE9801870 A 19991128  
PD - 1999-11-28  
PR - SE19980001870 19980527  
OPD - 1998-05-27  
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IC - G06F17/30  
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TI - Customer database system containing certain customer information stored as component with unique identity, communicated to other databases via interface formed by coupling device

PR - SE19980001870 19980527

PN - SE9801870 A 19991128 DW200014 G06F17/30 008pp

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IC - G06F17/30

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AB - SE9801870 NOVELTY - Certain customer information is stored as a customer component with a unique identity, and a coupling device is used to form an interface between this component and the remaining databases in order to communicate customer information to the contents of other databases. COMPUTING AND CONTROL - The remaining databases are service, product, salary or invoice databases. The customer component contains essential statistical information such as the forename, surname, address, business structure and household make-up.

- USE - For use in office environment, job centres product codes etc information systems.

- ADVANTAGE - The amount of superfluous, duplicate and out of date information is reduced by allowing a customer entry to be more easily updated by enabling the update to be made at a single point in the database system.

- (Dwg.0/2)

OPD - 1998-05-27

AN - 2000-159628 [14]

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(57) SAMMANDRAG

Åtminstone en databas innehåller kundinformation Enligt uppfinningen är viss kundinformation lagrad som en kundkomponent med en unik identitet och en kopplingsanordning bildar ett gränssnitt mellan kundkomponenten och övriga databaser för att knyta kundinformationen till innehållet i de övriga databaserna



FIG 1